

July 6, 2009

Mayor John Dennis, City of West Lafayette 609 W. Navajo Drive West Lafayette, IN 47906

Dear Mayor Dennis,

The board, staff, and volunteers of the Lafayette Crisis Center are very appreciative of your support of our services over the years. For 38 years, the Lafayette Crisis Center has filled a major role in our community. We provide round-the-clock crisis intervention, suicide prevention, rape survivor advocacy, support groups, and information & referral. Our services continue to be confidential, free and available by phone or in person – every hour of every day. Services are provided by trained volunteers under the supervision of our Board of Directors, professional staff, and experienced volunteer trainers.

As you can see, we do so much for the residents of West Lafayette. Our projected operating budget for 2010 is \$205,476. Please consider us for \$8,000 of funding in 2010, which is the same amount awarded in 2009.

We have focused a portion of our marketing efforts toward citizens of West Lafayette:

- Increased publicity about our Teen Line to middle and high school students in West Lafayette Community School Corporation.
- Increased publicity about rape prevention and response plans through items such as coasters and posters as well as through outreach presentations.
- Increased outreach about services through public presentations and media coverage.

The Crisis Center has expanded its First Call Information and Referral program through a "211" system and is working closely with local, regional, and state stakeholders to make this program a success. Thank you most sincerely for your public support of the Crisis Center and of 211. The increased marketing attached to 211 will positively impact West Lafayette residents as they hear about and then access services as needed from the Crisis Center.

The United Way continues to be extremely supportive of our services. We do not receive funding from Tippecanoe County or the City of Lafayette. We do not receive any funding through Community Development Block Grants (CDBG), and have never been eligible for CDBG because they require that the organization can document that they serve low-income members of a certain geographic area. While many of our contacts are low-income and live within the funding boundaries, we cannot document this to the satisfaction of CDBG so we are not eligible for those funds. For this reason, the Cities of West Lafayette grant us support directly.

Enclosed, please find a list of Crisis Center activities and service statistics as well as a copy of our 2007 Audit. Our 2008 audit is in the beginning stages by Reed & Company.

I would be delighted to meet with you to talk more about our services and how they are changing to meet the needs of our community. Your consideration of this request and your time are gratefully acknowledged. As always, please contact me if you would like further information or a presentation. Together, we are helping our community, as it grows even stronger!

Sincerely

Jane P. McCann, MS Executive Director

cc: Judy Rhodes

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# LAFAYETTE CRISIS CENTER FOUNDATION AGENCY NARRATIVE

### **Physical Facilities**

The Lafayette Crisis Center is located at the intersection of 15th and Howell streets, 1244 N. 15th Street, in Lafayette. The facility is a three-story house that was built in the early 1900s.

On the ground floor, the building has a walk-in room, "phone room", kitchen, a half bathroom, and one office shared by two staff. There are two staff offices and a full bathroom on the second floor. The third floor is a finished attic, which serves as a meeting room. The building does have a semi-finished basement, which serves well for storage. The walk-in entrance at the back of the building has a wooden ramp for accessibility for the first floor only.

With the help of the Greater Lafayette Community Foundation, United Way and other donors, the Crisis Center is purchasing the facility and is involved in continuing building improvements. Recent improvements include roof replacement, copula repair, and storm windows as well as repainting the interior. In 2009 we will replace old kitchen linoleum and paint the exterior of the house.

#### **Brief History**

The crisis intervention phone service began at Purdue University when a group of graduate students in Counseling and Clinical Psychology recognized a need for a crisis intervention and information and referral service for Purdue students. With faculty advisor, Don Hartsough, and other interested psychologists and psychiatrists, the crisis intervention phone service began operation in April of 1970 with hours of operation from 7:00 pm to 3:00 am, seven nights a week, in the basement of Purdue's Education Building. Training for volunteers was designed to be rigorous and experiential (i.e., role plays of crisis calls).

In 1971, the phone service was expanded to the greater Lafayette community and became the Lafayette Crisis Center Foundation. At this time, the Foundation became incorporated and expanded its service to 24 hours a day, 365 days a year, with both telephone and walk-in services. These services have continued to this day without interruption.

In 1978, the Crisis Center became a full member agency of the Tippecanoe County United Way. In 2001, United Way of White County also began supporting Crisis Center services in their region.

From only a phone service in the basement of Purdue's Education Building to a full service crisis intervention and suicide prevention center with walk in accessibility to the public, the Lafayette Crisis Center has evolved with community needs.

We continually reach out to the community by developing and providing additional services. In 1980, we developed a Community Services Directory. In 1990, we saw a need for a Teen Line; in 1992, a Survivors of Suicide Support Group; and in 1997, First Call Information and Referral. The last three of these services were started with the support of United Way Venture Grants. In 1996, the Crisis Center collaborated with The Counseling Center to co-sponsor the Rape Hotline with help from another Venture Grant. In 1998, this became the Rape Survivor Advocacy Program; in 1999, the Crisis Center became sole sponsor. In 1999, we also piloted a rape survivor support group with Venture Grant funds. In 2001, the Crisis Center added toll-free services for White County. In 2002, the Crisis Center added Language Line so that people who do not speak English can be served. On February 11, 2004, 211 services began for Tippecanoe and White counties. The Crisis Center has been endorsed by the Indiana 211 Partnership as the Call Center hub for an eight-county region. Expansion efforts have been slowed by the economic environment.

As the needs of our community have changed, the role of the Crisis Center has evolved. However, the mission and the basic services have remained constant throughout our history...to provide free and confidential crisis intervention, suicide prevention, and referral information through trained volunteers to all in need – every hour of every day.

#### CRISIS CENTER MISSION

Trained volunteers providing crisis intervention, support, & information – every hour of every day.

#### CRISIS CENTER UNITS OF SERVICE

The Lafayette Crisis Center, located at 1244 N. 15th Street, Lafayette, Indiana, will provide the following services to the citizens of West Lafayette, Indiana:

- 1. Free and confidential\*, 24-hour, crisis intervention and suicide prevention hotline service
- 2. Crisis Line 742-0244 and Teen Line 423-1872.
- 3. Free and confidential\*, 24-hour, crisis intervention and suicide prevention walk-in service
- 4. 1244 N. 15<sup>th</sup> Street, Lafayette, IN.
- 5. Free and confidential\*, 24-hour, crisis intervention and suicide prevention via 800-SUICIDE AND 800-723-TALK national toll-free hotlines.
- 6. Free and confidential\*, 24-hour, information and referral service 211/First Call Information & Referral dial 211 or 423-CALL.
- 7. A Speaker Squad program.
- 8. An intensive training program for crisis intervention and community referral helpers.
- 9. A free Survivors of Suicide Support Group for those who have lost a loved one through suicide.
- 10. A round-the-clock Rape Survivor Advocacy and Prevention Service.
- 11. A free "Women Who've Been There" Support Group for adult women who have survived rape. (\*confidential in accordance with Indiana law)

The citizens served by these programs include the Greater Lafayette local telephone dialing area, which includes citizens of the City of West Lafayette, of Lafayette, and of Tippecanoe County.

In 2008, the Crisis Center provided 8,404 units of service which breakdown as follows: Crisis Line – 4,382, Teen Line - 458, Walk-ins - 32, 2-1-1/First Call – 2,661, Speakers Squad - 100, Survivors of Suicide - 73, Rape Survivor Advocacy Program - 48, Women Who've Been There – 50, Outcalls & Business - 600.

Because of the anonymous nature of the service, it is impossible to determine the precise residence of the citizens who are served by the Crisis Center. It is reasonable to estimate the residence of citizens who are served by using statistics recorded by Crisis Center volunteers after the contact. Using this method, the percentage of our 2010 projected expenditures (\$205,476.) assigned to each area would be as follows: 83% for the City of Lafayette, 4% for the City of West Lafayette including Purdue University, .5% for Tippecanoe County, and 4.2% other. 8.3% was recorded as unknown and could possibly include citizens from West Lafayette.

In 2008, the Crisis Intervention Hotline and Walk-In Services (items 1 and 2 above) received 4,328 crisis contacts (742-0244) and 32 walk-ins. Breakdowns are as follows: 88% for the City of Lafayette, 4% for the City of West Lafayette including Purdue University, less than 1% for Tippecanoe County, 7% other. Of the 4,382 contacts in 2008, at least 177 West Lafayette citizens were helped by the services.

Teen Line (item 1 above) breakdowns for 2008 are as follows: 94% for the City of Lafayette, 2% for the City of West Lafayette including Purdue University, 1% for Tippecanoe County, 2% other. Less than 1% were recorded as unknown. Of the 458 contacts in 2003, at least 9 young residents of West Lafayette were helped by our Teen Line. We continue outreach efforts to local teen groups as well as the other school systems.

2-1-1/First Call Information and Referral, (item 3 above) a 24-hour, free and confidential, information and referral hotline provides information about and referral to area non-profit organizations, community services, groups, etc. 2-1-1/First Call serves as a common referral point for any member of the community, including service recipients and service providers. The telephone number is 2-1-1 or 423-CALL (423-2255). One goal of 2-1-1/First Call is to improve the fragmented human service information system and increase access to resources as well as identify service gaps. 2-1-1/First Call contacts for 2008 are as follows: 83% for the City of Lafayette, 4% for the City of West Lafayette including Purdue University, 2% for Tippecanoe County, 11% other. Of the 2,661 contacts in 2008, at least 106 residents of West Lafayette were helped by 211/First Call. In 2008 we gave 6,705 referrals, of these, 426 were to programs located in West Lafayette such as Wabash Township Assistance, Church of the Blessed Sacrament, WIC, Purdue Marriage and Family Therapy Center, and Morton Community Center.

During our Speaker Squad Program (item 4 above), we reached at least 3,251 citizens in 100 separate presentations during the year 2008. Many of these presentations were made to citizens of West Lafayette, including Purdue University, during the calendar year of 2005. Additionally, the Crisis Center was represented on local radio stations, in local print media, and on at least 5 of WLFI-TV18's news programs, each reaching over 10,000 television viewers, a significant portion of whom are West Lafayette residents. WBAA Public Radio at Purdue featured several interviews with Crisis Center staff regarding the economy and suicide as well as our services.

The Crisis Center continues to provide an extensive training program to volunteers to prepare them to provide services at the Crisis Center. This 45-hour intensive training program (item 5 above) improves the quality of the community as trained volunteers interact throughout the community. In 2008, the Center conducted 3 training sessions. Of the 28 volunteers who successfully completed the training program, 16 were residents of West Lafayette. Five training programs, including a daytime option, are scheduled for 2009 with each being available to the citizens of West Lafayette. The Crisis Center offers internships to qualified individuals that help educate about non-profit management, operation of a 24-hour center, supervision of volunteers in addition to crisis intervention community resource skills.

Our "Crisis Center Focus" show on local cable has been on hiatus. This **informational television program** about Center activities and other local human services (item 6 above) is in need of technology and skilled volunteers before it can resume production. We hope to develop collaboration with Purdue and have the show back on the air. New shows will be produced every other month.

In November 1992, the Crisis Center began a support group for those who have lost a loved one through suicide (item 7 above). The **Survivors of Suicide support group** meets monthly and in 2008 offered support to 73 survivors. This group is open to all residents of the greater Lafayette area including West Lafayette, Tippecanoe County, and surrounding counties. Free and confidential, the Survivors of Suicide support group will continue to meet on the third Monday of each month through 2010. Free newsletters were distributed to over 900 addresses quarterly in 2008.

In 1998, the Crisis Center formalized the **Rape Survivor Advocacy Program** (R-SAP) (item 8 above). Trained advocates are available 24 hours a day to accompany a rape survivor to the hospital, police station, court, or to meet one-on-one at the Crisis Center. Advocates also perform educational presentations to the community. In 2008, 9 new advocates were trained through 2 formal 12-hour training programs. In 2008, advocates responded to 48 requests for services, with at least 33 of those requests resulting in advocacy visits. This equals 60% for the City of Lafayette, 22% for the City of West Lafayette including Purdue University, and 17% other.

In November 1999, the Crisis Center started "Women Who've Been There" support group (item 9 above) for adult women who have survived rape. This free and confidential support group meets one evening a month, and is facilitated by survivors and supervised by professional staff. In 2008, we provided services to approximately 50 women. Facilitators have increased our outreach for this group and strengthened the curriculum appropriate to the healing process. We anticipate a review of this curriculum in the next 12 months.

Some of our service components are more difficult to count and quantify their impact. Each of these adds to the impact and success of the Crisis Center. For example:

- Community Services Database (CSD) availability should be considered. Beginning November of 2007 our comprehensive database became available on-line free to all users. In 2008 there were 18,340 visitor hits indicating someone viewed a resource page. The City of West Lafayette is welcome to provide a link on the city web site to this database (www3.irissoft.com/lccf) for the convenience of staff and those in need. As a result of this internet availability we no longer offer a printed comprehensive directory however specialized directories or "quick lists" are created as requested. In partnership with our Purdue University EPICS Team a community kiosk makes our resource database available at Tippecanoe County Courthouse. Future sites include West Lafayette locations.
- More and more frequently, we are receiving requests from local workers and/or residents who need referral information about the surrounding counties. Our computerized database of information linking the community to non-profit programs has increased dramatically in the past few years in response to perceived need. Our computerized database of referral information currently contains 1,514 non-profit social service programs representing 544 agencies. We expect that number to increase in the next year as we continue to expand the listings in our database.
- The number of referrals given by Crisis Center volunteers to link clients with other services has increased 318% from 2,107 in 1996 (the beginning of First Call) to 6,705 referrals in 2008.
- In 2007 we began to take calls for the National Suicide Prevention Lifeline via 1-800-SUICIDE and 1-800-273-TALK for Tippecanoe and surrounding counties. We received 178 calls in 2008, of these 78 were from Tippecanoe County. Technology does not permit tracking the calls by city. This partnership allows even more people in need to access to our services.

## **Crisis Center Program Activities**

- Crisis Intervention, Suicide Prevention provided by trained volunteers and supervised by professional staff, 24 hours a day, free and confidential.
  - > Telephone.
    - Crisis Line (765-742-0244).
    - Teen Line (765-423-1872).
    - Toll Free Line (877-419-1632).
    - 1-800-SUICIDE
    - 1-800-273-TALK
  - Walk-in, face to face. (1244 North 15th Street, Lafayette, IN 47904).
  - Achieved national accreditation through the American Association of Suicidology (AAS).
- ❖ Information & Referral provided by trained volunteers and supervised by professional staff, 24 hours a day, free and confidential.
  - > Telephone.
    - First Call (765-423-CALL).
    - **211 (2-1-1).**
  - > Program may be named "211" in future (expansion of First Call).
  - ➤ 211 went "live" in White and Tippecanoe counties on February 11, 2004.
  - Achieved national accreditation through the Alliance of Information & Referral Systems (AIRS).
- \* Rape Prevention and Response Services provided by trained volunteers and supervised by professional staff, free and confidential.
  - ➤ Rape Survivor Advocacy and Prevention/R-SAP, (765-742-0244).
    - Advocates help survivors by telephone or accompany survivors to Tippecanoe County hospitals, police stations, Court, or meet face to face at the Crisis Center.
    - 24 hours a day, activated through Crisis Line.
  - > "Women Who've Been There" Support Group.
    - For adult women (age 18+) who have survived rape or sexual assault.
    - Meets once a month.
- Suicide Prevention and Intervention.
  - > Suicide Prevention.
    - Regional Suicide Intervention & Prevention Partnership.
    - Educational presentations & workshops.
  - > Survivors of Suicide Support Group
    - For those who have lost a loved one through suicide.
    - Meets once a month.
    - Quarterly newsletter.
  - Achieved national accreditation through the American Association of Suicidology (AAS)
- Community Services Database (CSD).
  - > Comprehensive database of area human and social services and support groups.
  - > Available in specialized printed resource lists and computer format.
  - > Available free on line at www.irissoft.com/lccf.
  - > Compiled and maintained by professional staff.
  - > Community Kiosk at Tippecanoe County Court House.

- Speaker Squad presented by trained volunteers as well as professional staff.
  - Presentations to campus and community groups about Crisis Center services, volunteer opportunities, active listening, suicide prevention, information & referral, rape prevention/intervention, and more.
  - > Some offered free of charge. Some at negotiated fee.
- Backup Services 24 hour telephone backup to other community services such as:
  - > Alcoholics Anonymous.
  - > American Red Cross of Tippecanoe County.
  - > American Red Cross of White County.
  - Area IV Agency on Aging and Community Action Program.
  - > Purdue Counseling and Psychological Services.
  - > Tippecanoe County Court Services.
  - > YWCA Domestic Violence Intervention and Prevention Program.
  - Family Services, Inc.
  - > White County United Way.
  - ➤ White County Council on Aging Helping Hands.
- Community Disaster Intervention
  - > Respond as part of community Mental Health Disaster Team.
  - > Stress Debriefing.
  - > Respond as part of the Indiana 211 Partnership Emergency/Disaster Plan.

Crisis Center Administrative Activities -- Recruit and retain a quality commitment from board members, staff, volunteers, and other resource providers so that services are available to the community through volunteer work, staff effort and funding support.

- ❖ Board Members.
  - > Recruit board members, according to By-laws, representative of cross-section of community.
  - > New board members attend an orientation session about the Crisis Center and board responsibilities.
  - Each board member:
    - Attends board meetings according to by-laws.
    - Is active on at least one standing committee.
    - Attends two Town Halls per year.
    - Works on fundraisers.
    - Participates in board development activities and workshops.

#### **Staff.**

- Executive Director (1 FTE).
- ➤ Volunteer Coordinator (1 FTE).
- ➤ Information and Referral Specialist (1 FTE).
- Administrative Assistant (.75 FTE).
- > Student Interns (as available each semester to volunteer work time for class credit).
- Volunteers (80 100 volunteers).
  - > Recruit volunteers from the year-round community and Purdue University.
  - > Offer a minimum of 3 crisis intervention training programs per year.
  - > Include Volunteer input in decision-making:
    - Town Hall.
    - Volunteers on Board and Board Committees.

- > Trained volunteers include:
  - Crisis Center Volunteers.
  - Trainers.
  - Rape Survivor Advocates.
  - Speaker Squad Presenters.
- On Call Staff and Senior Volunteers carry a pager to provide:
  - > Back-up support to volunteer on duty.
  - > Assures 24-hour shift coverage.
  - > Processing of difficult calls with volunteers.
  - > Trained, coordinated, and supervised by professional staff.
- Crisis Center Disaster Plan.
  - Maintain plan in case of electrical outage, phone outage, building destruction, computer outage, or any other situation that could interrupt continuous service.
  - > Assist other agencies in disaster-related crises.
- Volunteer Recognition.
  - > 39-shift and Trainer Awards.
  - ➤ Night Owl Award & Early Bird Awards.
  - > 100 shift Don Hartsough Award.
  - Annual "Alison M. Greene Vision of Peace" Award.
  - > Annual "Claudette Smith Ashby Voice of Courage" Award for Rape Survivor Advocates.
  - ➤ Kevin Koor's Answer the Call Award for volunteers showing exceptional service to the center.
  - > Other recognition in newsletter, on bulletin boards at center, by Volunteer Bureau, etc.
- Networking with other agencies and community groups.
  - > Accredited Member Alliance of Information and Referral Systems (AIRS).
  - > Certified Member American Association of Suicidology (AAS).
  - ➤ Member Indiana 211 Partnership.
  - > Partner agency with National Suicide Prevention Lifeline.
  - ➤ EPICS kiosk project Purdue University.
  - > Greater Lafayette Sexual Assault Prevention Coalition (GLSAPC).
  - > Homelessness Prevention Network (HPN).
  - ➤ Alliance of Information & Referral System Indiana Chapter (AIRS-IN).
  - > Intimate Violence Task Force.
  - ➤ Money Management Advisory Council Area IV Agency.
  - > National Domestic Violence Hotline.
  - Rape, Abuse, and Incest National Network (RAINN).
  - > Regional Suicide Prevention Partnership.
  - > Drug Free Coalition of Tippecanoe County.
  - > Tippecanoe Child Abuse Prevention Council (T-CAP).
  - > Tippecanoe County Domestic Violence Council.
  - Our Kids Are Our Community.
  - > Transitions Program Coordinating Committee.
  - United Way Directors Association.
  - > Healthy Active Tippecanoe County.
  - White County Domestic Violence Council.

- > Partners for a Drug Free White County.
- ➤ White County Homelessness Prevention Council (HPC).
- White County Social Services Meeting.
- > Youth Services Providers Network.
- Fundraising.
  - > Special Events:
    - Spring Benefit Concert.
    - Soup & Bread Concert.
    - Jay Cooperider Memorial 5K Run inaugural 2009.
  - > Annual Membership Drive.
  - > Bequests.
- Marketing and Public Relations Increase community knowledge of the Crisis Center, its services, and its fundraisers through marketing plan.
  - Monthly newsletter to volunteers; Quarterly newsletter to community agencies, donors & business.
  - Distribution of printed materials (posters/fliers, brochures, pencils, magnets, cards, etc.).
  - Print ads.
  - > Web Page.
  - > Public service announcements.
  - > News features and articles.
  - > Telephone book advertising.
- Attend to short-range and long-range planning.
  - > Operational Plan.
  - > Capital Needs Plan.
  - > 3-5 Year Plan.
- Maintenance of Building, Grounds and Equipment.

#### **Crisis Center Annual Evaluation Activities**

- **❖** FIRST QUARTER:
  - > Evaluate Capital Needs.
  - > Evaluate Financial Needs and Record Keeping.
- ❖ SECOND QUARTER:
  - > Evaluate level and quality of community services being provided.
- **THIRD QUARTER:** 
  - > Evaluate Staffing Needs.
  - > Evaluate Personnel Policies (every two years).
  - Evaluate Organizational Policies and Procedures.
- **❖** FOURTH QUARTER:
  - > Evaluate Training Policies and Procedures.

# Exhibit "A" 2009

# LAFAYETTE CRISIS CENTER FOUNDATION

#### **MISSION**

Trained volunteers providing crisis intervention, support, & information – every hour of every day.

# OBJECTIVES OF THE PLANNING DOCUMENT

This document details the ongoing services that are part of the Crisis Center's day-to-day operations, which will be provided to and for the citizens of the City of West Lafayette, Indiana.

OPERATIONAL PLAN		
	<ul> <li>Program Activities</li> <li>□ Crisis Intervention, Suicide Prevention - provided by trained volunteers and supervised by professional staff, 24 hours a day, free and confidential* (in accordance with Indiana law)</li> <li>Service delivery:</li> </ul>	
	<ul><li>Walk-in, face to face:</li><li>Telephone:</li></ul>	1244 North 15th Street, Lafayette, IN 47904 Crisis Line, 765-742-0244 for anyone Teen Line, 765-423-1872 for area youth 1-800-SUICIDE 1-273-TALK
	Information & Referral - provided by trained volunteers and supervised by professional staff, 24 hours a day, free and confidential*  Service delivery:	
•	<ul><li>Walk-in, face to face:</li><li>Telephone:</li></ul>	1244 North 15 <sup>th</sup> Street, Lafayette, IN 47904 First Call, 765-423-CALL for anyone 2-1-1, for anyone
•	supervised by professional staff, 24 hours a day, free and confidential*  Service delivery:  Advocates help survivors by telephone, meet face to face at the Crisis Center, or accompany survivors to Tippecanoe County hospitals, police stations,	
	<ul><li>and/or courthouse.</li><li>Activated through the Cri</li></ul>	isis Line.
	Support Groups – provided by trained facilitators and supervised by professional staff, free and confidential*  "Women Who've Been There", for adult women (age 18+) that have survived rape or sexual assault. Meets every 3 <sup>rd</sup> Wednesday of the month at 7 p.m. at the St. Elizabeth School of Nursing in room 2-910	
•		
•	Survivors of Suicide (SOS), for those who have lost a loved one through suicide. Meets every 3 <sup>rd</sup> Monday of the month at 7 p.m. at St. Elizabeth School of Nursing, West Lounge.	

☐ Community Services Database (CSD) – compiled and maintained by professional Specialized directories or quick lists of area human services and support groups. Available in printed and computer formats. Available on the Internet at no cost to user. Direct link is www3.irissoft.com/lccf ☐ Speaker Squad - presented by trained volunteers and professional staff Presentations to campus and community groups about Crisis Center services, volunteer opportunities, active listening, suicide prevention, information & referral, rape prevention/intervention, and more. Some offered free of charge. Some at negotiated fee. ☐ Backup Services - 24 hour telephone backup to other community services such as: Alcoholics Anonymous American Red Cross of Tippecanoe County American Red Cross of White County Area IV Agency on Aging and Community Action Program Consumer Credit Counseling Family Services, Inc. Greater Lafayette Sexual Assault Prevention Coalition Marriage & Family Therapy Center National Suicide Prevention Lifeline (NSPL) • Purdue Counseling and Psychological Services . Rape Abuse Incest National Network (RAINN) **SURF** Center **Tippecanoe County Court Services** White County United Way White County Council on Aging - Helping Hands YWCA Domestic Violence Intervention and Prevention Program ☐ Community Disaster Intervention - Respond as part of community Mental Health

Disaster Team.